



Customer Service and Supply Request

Toll Free 888.443.3311
Phone 949.425.5702
Toll Free Fax 888.443.3345
Fax 949.425.5708

Instructions for Shipping Specimens to Clariant

In order to track your specimen(s), please contact Clariant at 1.888.443.3311 with FedEx tracking number or courier information.

Materials needed:

- Shipper/Kit
- Requisition
- FedEx or Clariant Clinical/Diagnostic Pack
- FedEx Billable Stamp (**for specimens being sent via FedEx on Fridays, please check the Saturday delivery section of the FedEx Billable Stamp.**)
- Ice Pack (May – October, or when needed)

How to send:

- Place specimen in a Clariant shipper/kit.
- May – Oct use a frozen ice pack (**for blood/bone marrows, make sure the frozen ice pack does not come in direct contact with the specimen**)
- Include a completed requisition.
- Place the requisition in the kit, and then place the kit in a FedEx or Clariant clinical/diagnostic pack.
- Call Clariant with FedEx air bill number or courier information at 1.888.443.3311.

Send priority overnight to:

Clariant
31 Columbia
Aliso Viejo, CA 92656